

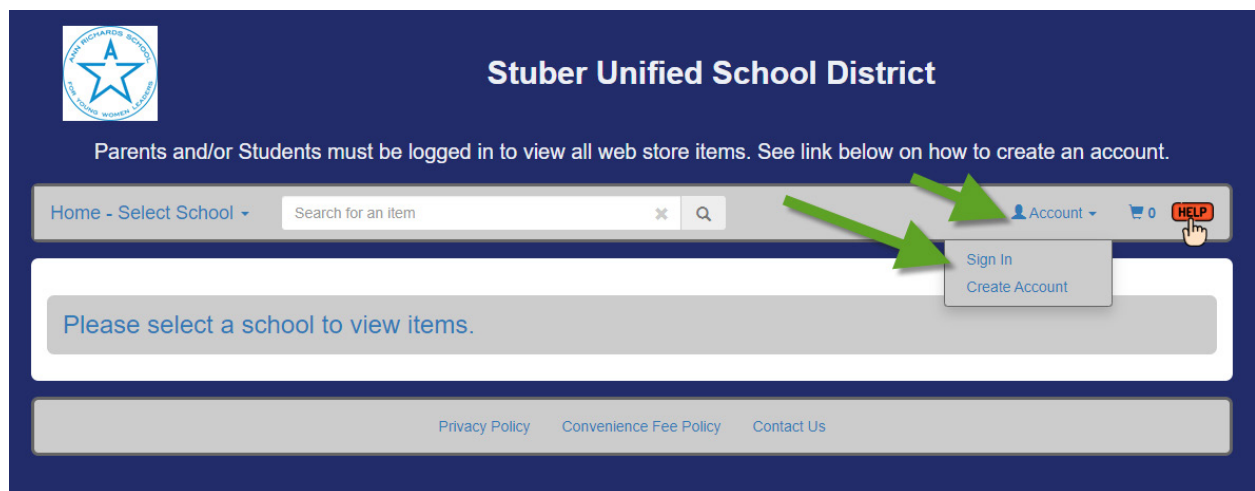
Help Menu for the Communities Store

Click on these links for help or scroll down.

1. [How to set up your account](#)
2. [How to pay my Library Fines](#)
3. [I'm having trouble buying items](#)
4. [Frequently asked questions](#)

1. How to set up your account.

1. Start by clicking on "Account"
2. Click "Create Account"



1. Enter your information in all fields
2. Once you click on "Sign Up" Go to your email to complete log in.



Stuber Unified School District

Parents and/or Students must be logged in to view all web store items. See link below on how to create an account.

[Home - Select School](#) [Account](#) [HELP](#)

Enter your information below to create an account

Are you a student? ☐ Yes ☐ No

First Name *

Last Name *

Email *

Password *

Confirm Password *

[Sign Up](#)

[Privacy Policy](#) [Convenience Fee Policy](#) [Contact Us](#)

Now add your Students to your account.

1. Click on your name
2. Click on "My Family"



Stuber Unified School District

Parents and/or Students must be logged in to view all web store items. See link below on how to create an account.

[Home - Select School](#) [Trish](#) [0](#) [HELP](#)

Enter your information below to create an account

Are you a student? ☐ Yes ☐ No

First Name *

Last Name *

Email *

Password *

Confirm Password *

[Sign Up](#)

[Profile](#)

[My Family](#)

[Order History](#)

[Unpaid Items](#)

[Change Password](#)

[Sign Out](#)

Click on Add Member

Account Information

[Profile](#)
[My Family](#)
[Order History](#)
[Unpaid Items](#)
[Change Password](#)

Student ID	First Name	Last Name	Remove
11	Eleventh	Grade	
1127	Jim	Stuber	
9	Ninth	Grade	
8	Eight	Grade	
10	Tenth	TrishHigh	
10	Tenth	TrishHigh	
102	Victoria	Bell	

[Add Member](#)

After you set up your account, you will be able to **add** your student using their **STUDENT ID#, First Name and Last Name**.

Add Family Member

Student ID

First Name

Last Name

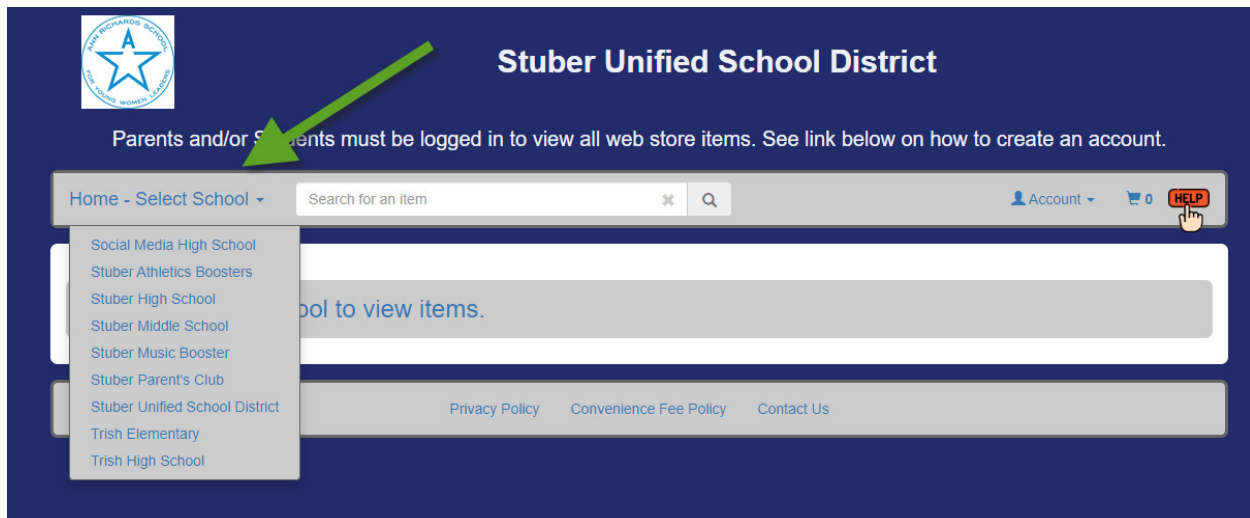
Add

Cancel

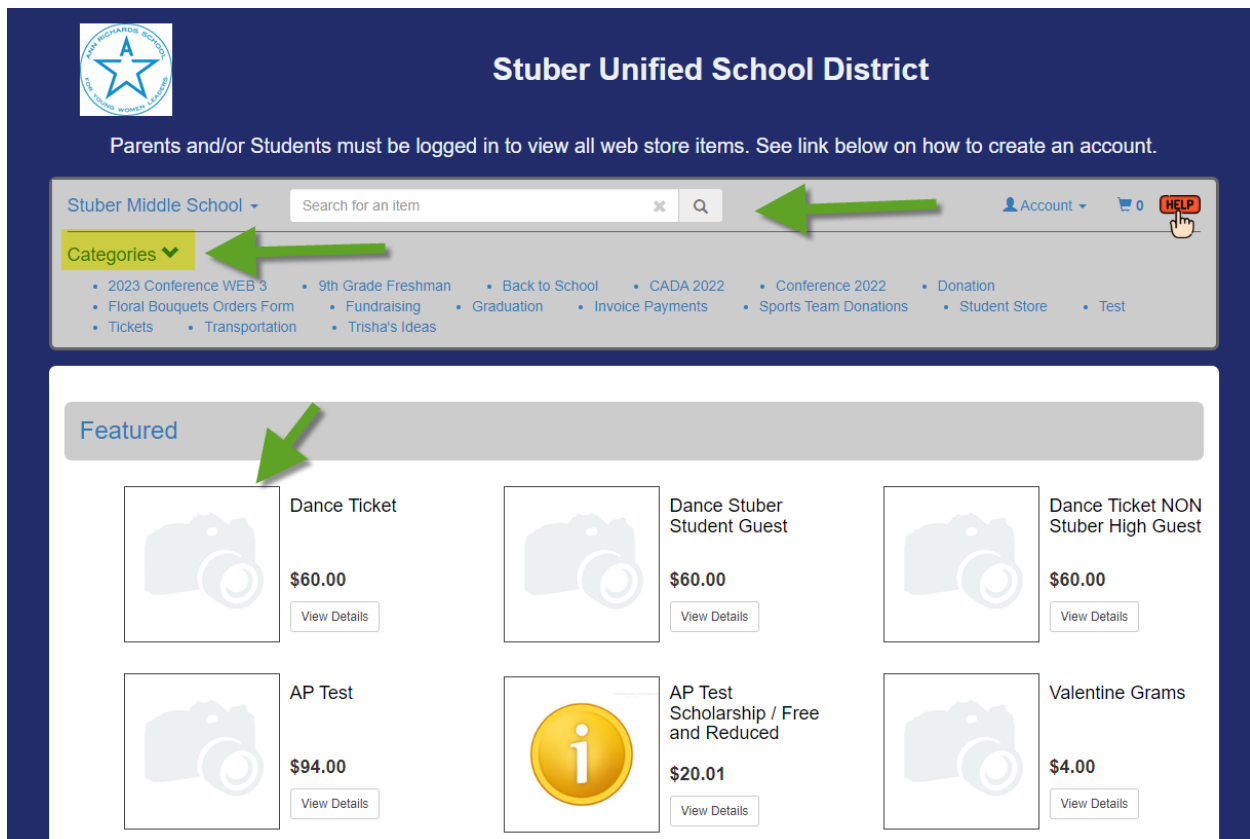
Student ID	First Name	Last Name	Remove
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102	Victoria	Bell	

Add Member

Please select your school site.



You then select your item from the Featured items, Categories, or use the Search for an item(s).

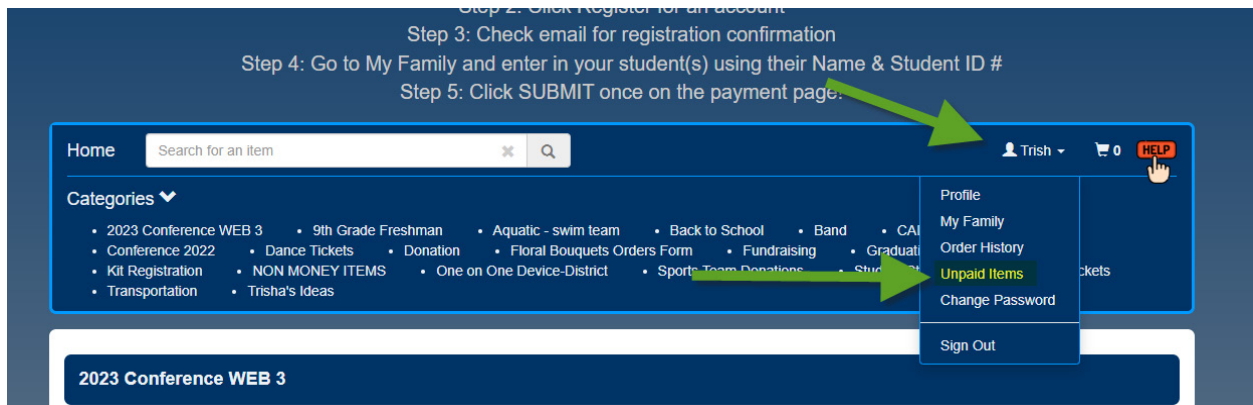


2. How to pay my Library Fines and Other Debt

Once logged in:

1. Click on “My Account”
2. Click on Unpaid Items
3. Click pay Balance
4. Go to the cart and pay
5. You can also use the “Pay All” on the bottom right.
Go to the cart and check out.

Click on “Unpaid Items”



Please pay Balance Owed.

Home
Search for an item
Trish
2
HELP

Categories

- 2023 Conference WEB 3
- Conference 2022
- Kit Registration
- Transportation
- 9th Grade Freshman
- Dance Tickets
- NON MONEY ITEMS
- Trisha's Ideas
- Aquatic - swim team
- Donation
- One on One Device-District
- Back to School
- Floral Bouquets Orders Form
- Fundraising
- Sports Team Donations
- Band
- CADA 2022
- Graduation
- Student Store
- Information
- Test
- Tickets

Account Information

- Profile
- My Family
- Order History
- Unpaid Items
- Change Password

Name: Student's Name
Balance: \$75.00

Date	Receipt #	Description	Balance	Pay
03/13/2023		Test Book Fine From Destiny - US History Book	\$75.00	Balance Other \$

Pay All

Name: Harris, Grace (107)
Balance: \$410.00

Name: stuber, April (125)
Balance: \$1,588.01

I'm having trouble buying items

iPhone Users:

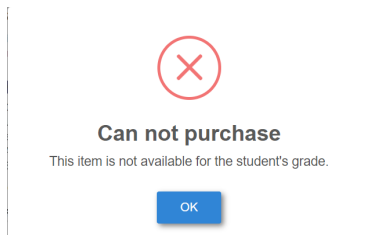
The ASB Store payment processor has an issue when Cross Web Tracking is enabled on iPhone.

In order to check out on iPhone you will need to disable it.

1. Go to Settings,
2. find Safari,
3. under Privacy and Security disable Cross Site Tracking.

Our webstore must redirect to our payment processor in order to complete your payment. These settings can be restored once your purchase is complete.

Here are some reason why you are receiving a warning box



iPhone Users:

The ASB Store payment processor has an issue when Cross Web Tracking is enabled on iPhone.

In order to check out on iPhone you will need to disable it.

1. Go to Settings,
2. find Safari,
3. under Privacy and Security disable Cross Site Tracking.

Our webstore must redirect to our payment processor in order to complete your payment. These settings can be restored once your purchase is complete.

This item cannot be sold to this student at this time.

Please call the school to find out why you can not buy this item.

This item is not available for the student's grade.

This is because your student is not in the right grade for this item.

This exceeds the quantity limit.

This is because you can't purchase more than the limits set by the school for this item . This purchase would exceed the limits.

Must pay unpaid balance

You will need to go to "My Account" "Unpaid Items". This must be paid before you can buy the new item.

Membership for your student is already in the cart.

You can only purchase one per individual.

4. Frequently asked questions.

Q. I'm having trouble buying items for my student?

A. Are you in the right school? You can only purchase items in the school your student is enrolled in.

Q. Can more than one person buy items for a student?

A. Yes, the student can be added to any accounts.

Q. Can students buy items for themselves?

A. Yes, students can set up an account and purchase items.

Q. If I'm having trouble logging in, who do I call?

A. Call the school your child is enrolled in.

Q. I'm having trouble finding the items on the web store?

A. You can use the search at the top of the store.